AZHSA ↔ GetAccept Partnership

GetAccept Partnership and Product Information
About GetAccept

GetAccept is a document management and eSigning platform used to manage all internal and external document workflows. The platform includes several unique features that create an efficient and personalized process for all involved.

After onboarding 150+ Head Start staff, we have discovered that our document management platform serves staff and families beautifully.

We’d love to show you how!
The Story

How did our partnership start?
It all started with a **Linkedin Message**...

In March 2020, three Head Start organizations inquired for information about GetAccept. Following their success with GetAccept, a few GetAccept colleagues decided to host a webinar for Head Start organizations.

Madison Simon shared the webinar with Christopher Maricle via Linkedin, and he was pleasantly surprised to see that the tool solved a pain that many of the Head Start California members were experiencing.

After several months, the partnership was formalized.
Head Start Challenges

That we found a solution for
Reduction of in-person documents

Head Start organizations need a tool that could accommodate many types of documents and eSignatures, both internally with team members, and externally with parents. Even when staff begins enrolling in person again, digitizing documents has many benefits including: reduction of paper, better tracking and file storage, reduction of document errors, and easy + quick form completion at events via iPad, tablet, or laptop.

User Friendly for staff

Head Start organizations have little time to spare learning about new technology tools and for many of the staff members, a digital document tool has never been used before. After implementing solutions for the initial Head Start organizations, GetAccept developed a process for success that makes onboarding easy for all Head Start organizations. The consistent feedback is that GetAccept is much easier to use, and highly customized for the unique needs of Head Start organizations.

Unique Features for families

Some organizations already had an eSignature tool in place, but decided to switch to GetAccept because of the unique features that personalized the process for parents, and eliminated enrollment barriers for those who speak different languages or don’t have computer access. These features include: Video introductions, tracking document progress, easy editing, rules for completing the document, text message sending, & language conversion.
Here’s why the partnership made sense long term...
There is a new digital way to work and we’ve made it a personal mission to support non profit organizations in adapting to this new way to work.
And All Head Start Members...

Receive an exclusive 25% discount;

Work only with dedicated Head Start training and implementation specialists at GetAccept;

Get to learn about best practices from Head Start organizations from all over California, Missouri, and Oregon!
The all-in-one document management and eSignature Platform

- eSignatures & Approval Hierarchy
- Video Messaging
- Live chat
- Document Tracking & Analytics
- Content Management
- Yearly renewals, audits, and updates
Digitize all of your document processes

Enrollment
- Enrollment packets
- Consent forms
- Income assessments
- Etc.

HR
- Hiring documents
- Policy documents
- Onboarding material

Legal
- NDAs
- Purchasing agreements
- Board member documents

Other
- Event invitations
- Informational documents
- Re-enrollment education

GetAccept
Supporting over 4000 customers in more than 50 countries AND over **265 Head Start Staff** across 4 states.
The platform

A few features of the platform
Describe your enrollment process, proactively answer questions, and enhance the personal relationship in a digital world.
Legally binding electronic signatures
Complete signing on the computer, on the phone, or in person
SMS text message sending

One of the only eSignature providers that allows you to send documents as a text message for families that do not have computer access. This doesn’t compromise the signature integrity.
Live chat

Chat with your recipients or use our automated chat-bot to help you and them throughout the document process.
Language conversion

Upload your documents in whatever language you choose. The buttons within the platform will convert to the parent’s chosen phone or computer browser language.
Document tracking
Get full control and understand where to focus your attention. Allows you to get a quick snapshot of all sent documents.
Branding
Match your organization brand and make your documents stand out!
**Completed document archive**

Store all of your documents in a secure and structured way, and set reminders when documents need to be updated or audited.

Folder structure

Tags

Search functions

Reminders
Data & security
World class hosting through AWS

- Fully redundant S3 setup with 99.9% up time
- All of our services follow ISO 27001
- Regular penetration tests
- SSL encrypted access and data storage
Our process for creating success

More than just a platform
The onboarding process

A structured process created specifically for Head Start clients. We work in 2 - 3 week phases and won’t leave your side along the way.

- **Signed contract**
- **Administrator training**
  - Documents, settings & reports
- **Configuration of account**
- **Intro call to CSM**
  - Handover, goals & book onboarding dates
- **Configuration of account**
- **Staff training**
  - Demo of your workflow and Q&A
- **Check-in**
  - Close onboarding and schedule future check-ins
- **Follow-ups**
  - Follow-up on usage, statistics & for re-training

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**The Head Start delivery team**

- **Madison Simon**
  - Sr. Solution Engineer & HSCA Partner Manager
- **Matt Kelly**
  - Sr. Solution Engineer
- **Ali Ali**
  - Head of Sales

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2-3 weeks → 1 week → 2 months → ∞
Documents we’ve worked with

30+ page enrollment packets
Consent forms
Allergy forms
NDAs
Hiring documents
Employee agreements
Income assessment forms
Proof of income forms
Government forms
Long-form Q&A surveys
Event surveys
Board member forms
Etc...
References!

Ask us about speaking with Head Start client references